

**Unilever's response to Amnesty International – "Amnesty International's Investigation into Labour Rights Abuses in the Palm Oil Sector"**

11 November, 2016

Dear Seema,

Thank you for your response. We appreciate your recognition of industry progress. Whereas in the past, most industry efforts were focused on addressing environmental issues associated with palm oil cultivation, social issues are now also a key focus area for the industry.

We believe we have momentum behind us to make a real difference on the ground and we remain convinced that the only way to do this is through multi-stakeholder collaboration.

This momentum comes from platforms such as the Consumer Goods Forum, the Tropical Forest Alliance and the Leadership Group for Responsible Recruitment. Additionally, through our involvement in the RSPO Trade & Traceability Standing Committee and Smallholder Working Group, we are enabling greater adoption and integration of social criteria in RSPO's standards. Most importantly, with the International Union of Food Workers (IUF), we are addressing working conditions and bringing about long-term solutions to ensure workers' rights are respected.

We will continue to support the drive across the industry for greater visibility and transparency of the palm oil sector's supply chain. We are committed to the continuous improvement in the processes for the identification and remediation of social issues.

This is a complex industry, employing large numbers of people, with systemic challenges and in need of structural and sustainable change. We would appreciate the opportunity to meet with you to discuss the issues and questions you have raised in your letter. Please let us know when is convenient for you to do so.

Best Regards,



Marcela Manubens

Global Vice President Integrated Social Sustainability, Unilever

