The Unilever Sustainable Living Plan sets out to decouple our growth from our environmental footprint, while increasing our positive social impact.

Our Plan has three big goals to achieve, underpinned by nine commitments and targets spanning our social, environmental and economic performance across the value chain.

We will continue to work with all stakeholders to focus on those areas where we can drive the biggest change and support the UN Sustainable Development Goals (SDGs).

More detail on our progress can be found in our online Sustainable Living Report 2019 at www.unilever.com/sustainable-living.

### UNILEVER SUSTAINABLE LIVING PLAN: PROGRESS IN 2019

#### IMPROVING HEALTH AND WELL-BEING FOR MORE THAN 1 BILLION

**By 2020 we will help more than a billion people improve their health and well-being.**

We have helped 1.3 billion people take action to improve their health and well-being.

**1.3 BILLION people reached by end 2019**

- Reduce diarrhoeal and neglect-related diseases through handwashing
- Reduce diarrhoeal and neglect-related diseases through handwashing
- Provide safe drinking water
- Improve access to sanitation
- Improve oral health
- Improve self-esteem
- Help improve skin healing

#### NUTRITION

**By 2020 we will help more than a billion people improve their health and well-being.**

We will continually work to improve the taste and nutritional quality of all our products. The majority of our products meet, or are better than, benchmarks based on national nutritional recommendations. Our commitment goes further: by 2020, we will double the proportion of our portfolio that meets the highest nutritional standards, based on globally recognised dietary guidelines. This will help hundreds of millions of people to achieve a healthier diet.

- 56% of our portfolio by volume meets highest nutritional standards in 2019
- Reduce salt levels
- Reduce saturated fat
- Reduce saturated fat in multi-product
- Remove trans fat
- Reduce sugar
- Reduce calories
- In children’s ice cream
- - In more ice cream products
- Provide healthy eating information

#### WATER

**By 2020 we will help 1.3 billion people improve their health and well-being.**

Our products in-use: Halve the water associated with the consumer use of our products by 2020.

- +4% ↑ our water impact per consumer use has increased by around 4% since 2010

Our manufacturing: By 2020 water abstraction per tonne of production has reduced by 2% since 2010.

- +65% ↑ reduction in CO2 from energy per tonne of production since 2008

- Reduce water use in the laundry process
- Products that use less water
- Reduce water use in agriculture

#### GREENHOUSE GASES

**Our products’ lifecycle: halve the greenhouse gas (GHG) impact of our products across the lifecycle by 2030.**

- +2% ↑ our greenhouse gas impact per consumer use has increased by around 2% since 2010

Our manufacturing: By 2020 CO2 emissions from energy from our factories will be at or below 2008 levels despite significantly higher volumes.

- -47% ↓ reduction in water abstraction per tonne of production since 2008

- Reduce refrigeration
- Reduce GHG from washing machines
- Become carbon positive in manufacturing
- Source all energy renewably
- Source and electricity renewably
- Eliminate coal from energy mix
- Make surplus energy available to communities
- Reduce GHG from washing clothes
- Reformulation
- Reduce GHG from transport
- Reduce GHG from refrigeration
- Reduce energy consumption in offices
- Reduce employee travel

#### SUSTAINABLE SOURCING

**By 2020 we will source 100% of our agricultural raw materials sustainably.**

- 62% of agricultural raw materials sustainably sourced by 2019

- Sustainable palm oil
- Paper and board
- Soy beans and soya oil
- Tea
- Fruit
- Vegetables
- Cocoa
- Sugar
- Sunflower oil
- Rapeseed oil
- Dairy
- Fairtrade Ben & Jerry’s
- Caffeine
- Sugar

- Implement UN Guiding Principles on Business and Human Rights
- Source 100% of procurement spend in line with our Responsible Sourcing Policy and Mandatory Requirements
- Create a framework for fair compensation
- Improve employee health, nutrition and well-being
- Reduce workplace injuries and accidents

#### FAIRNESS IN THE WORKPLACE

**By 2020 we will advance human rights across our operations and extended supply chain.**

- 70% of procurement spend through suppliers meeting our Responsible Sourcing Policy and Mandatory Requirements

- We continued to embed human rights into our Responsible Sourcing Policy
- Build a gender-balanced workforce
- Promote safety for women in communities where we operate
- Enhance access to training and skills
- Expand opportunities in our retail/value chain
- Improve livelihoods of smallholder farmers
- Improve incomes of small-scale retailers
- Reduce office waste:
  - 92% of waste feedstock recycling
  - 94% of waste sent to landfill
  - 100% of waste sent to recycling

- Implement UN Guiding Principles on Business and Human Rights
- Source 100% of procurement spend in line with our Responsible Sourcing Policy
- Create a framework for fair compensation
- Improve employee health, nutrition and well-being
- Reduce workplace injuries and accidents

- PricewaterhouseCoopers (PwC)
- Deloitte
- Mckinsey & Company

#### OPTIMISATION

**By 2020 we will empower millions of women.**

- 2,34 MILLION women enabled to access initiatives aiming to promote their safety, develop their skills or expand their opportunities

- 793,000 smallholder farmers
- 1.81 MILLION small-scale retailers

- Enable access to initiatives aiming to promote their safety, develop their skills or expand their opportunities

- Implement UN Guiding Principles on Business and Human Rights
- Source 100% of procurement spend in line with our Responsible Sourcing Policy
- Create a framework for fair compensation
- Improve employee health, nutrition and well-being
- Reduce workplace injuries and accidents

#### INCLUSIVE BUSINESS

**By 2020 we will have a positive impact on the lives of small-scale retailers.**

- Build a gender-balanced workforce
- Promote safety for women in communities where we operate
- Enhance access to training and skills
- Expand opportunities in our retail/value chain
- Improve livelihoods of smallholder farmers
- Improve incomes of small-scale retailers

- Implement UN Guiding Principles on Business and Human Rights
- Source 100% of procurement spend in line with our Responsible Sourcing Policy
- Create a framework for fair compensation
- Improve employee health, nutrition and well-being
- Reduce workplace injuries and accidents

- PricewaterhouseCoopers (PwC)
- Deloitte
- Mckinsey & Company

#### KEY

- Achieved by target date
- On-plan for target date
- Off-plan for target date
- % achieved by target date

* Our environmental targets are expressed as a per consumer use basis. This means a single use, portion or serving of a product.
* In seven water-source countries, representing around half the volume of our global factory footprint of the making process:
* For small-scale retailers, see www.unilever.com