# Unilever Trading Statement Q3 2017 Graeme Pitkethly / Andrew Stephen October 19th 2017















# SAFE HARBOUR STATEMENT

This announcement contains forward-looking statements, including 'forward-looking statements' within the meaning of the United States Private Securities Litigation Reform Act of 1995, including statements related to underlying sales growth, underlying operating margin. Words such as 'will', 'aim', 'expects', 'anticipates', 'intends', 'looks', 'believes', 'vision', or the negative of these terms and other similar expressions of future performance or results, and their negatives, are intended to identify such forward-looking statements. These forward-looking statements are based upon current expectations and assumptions regarding anticipated developments and other factors affecting the Unilever Group (the 'Group'). They are not historical facts, nor are they guarantees of future performance.

Because these forward-looking statements involve risks and uncertainties, there are important factors that could cause actual results to differ materially from those expressed or implied by these forward-looking statements. Among other risks and uncertainties, the material or principal factors which could cause actual results to differ materially are: Unilever's global brands not meeting consumer preferences; Unilever's ability to innovate and remain competitive; Unilever's investment choices in its portfolio management; inability to find sustainable solutions to support long-term growth; customer relationships; the recruitment and retention of talented employees; disruptions in our supply chain; the cost of raw materials and commodities; the production of safe and high quality products; secure and reliable IT infrastructure; successful execution of acquisitions, divestitures and business transformation projects; economic and political risks and natural disasters; the effect of climate change on Unilever's business; financial risks; failure to meet high and ethical standards; and managing regulatory, tax and legal matters.

These forward-looking statements speak only as of the date of this announcement. Except as required by any applicable law or regulation, the Group expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained herein to reflect any change in the Group's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. Further details of potential risks and uncertainties affecting the Group are described in the Group's filings with the London Stock Exchange, Euronext Amsterdam and the US Securities and Exchange Commission, including in the Annual Report on Form 20-F 2016 and the Unilever Annual Report and Accounts 2016.

# Markets remain tough in the short-term

#### Market demand weak overall

# Market volume growth 0% Q2'15 Q3'17

#### Some signs of improvement in EM



#### Plenty of growth opportunities

Brands with strong purpose

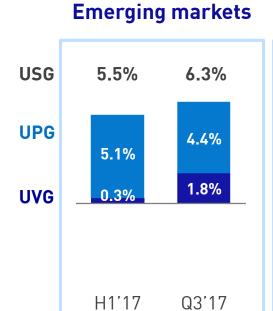
Innovation with new benefits

Faster-growing segments

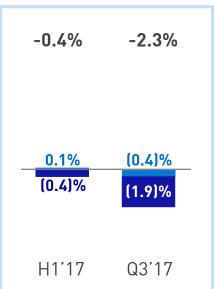
New channels

More data

# Q3: USG +2.6% driven by Emerging Markets



# **Developed markets**



#### Factors affecting this quarter



#### **Natural disasters in September**

- Hurricanes in Caribbean, Texas & Florida
- Earthquakes in Mexico



#### Ice cream in Europe

Soft end to season



#### Phasing benefit from Q2

- Calendar impacts in Indonesia
- Part reversal of India GST destock

# Connected 4 Growth landing at just the right time

Differentiated global innovation, scaled faster
 Landing more local innovations, with speed
 More channel innovation
 Shaping the portfolio towards higher growth segments

Focus: getting back to growing ahead of our markets

Benefits to be realised progressively in the coming quarters

# C4G: Differentiated global innovation, scaled faster

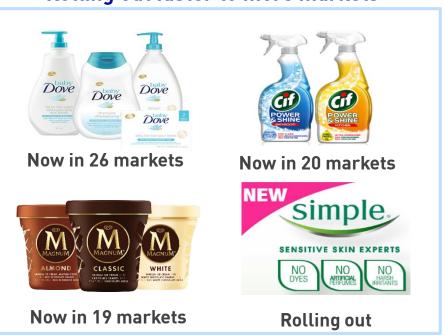
#### Purpose-led



**Differentiated technology** 



### Rolling out faster to more markets



# C4G: Landing more <u>local</u> innovations, with speed







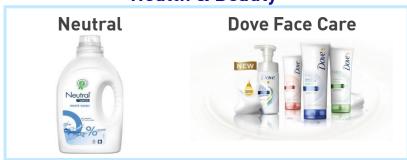






# **C4G: More channel innovation**

#### **Health & Beauty**



#### E-commerce



Retail





**Direct to Consumer** 



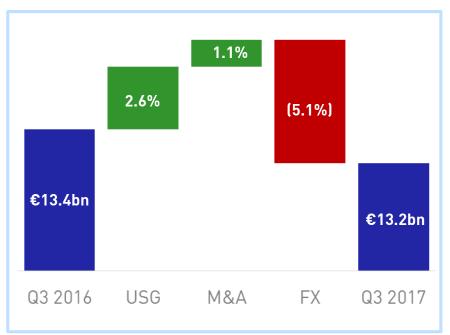
# M&A shaping the portfolio towards higher growth segments

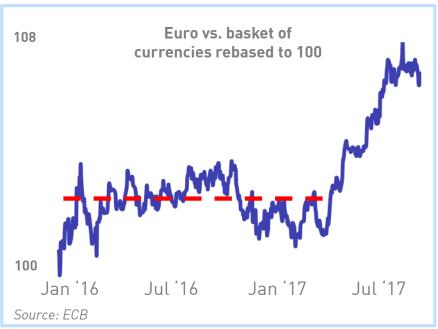
#### 18 acquisitions announced since 2015



2015-2017 Acquisitions & Disposals + Spreads will be around 1% accretive to USG

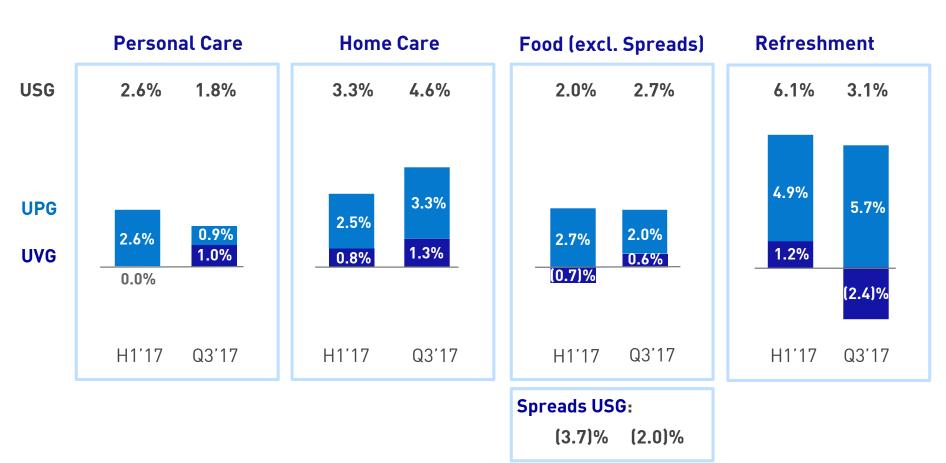
# Q3: Turnover headwind from stronger euro



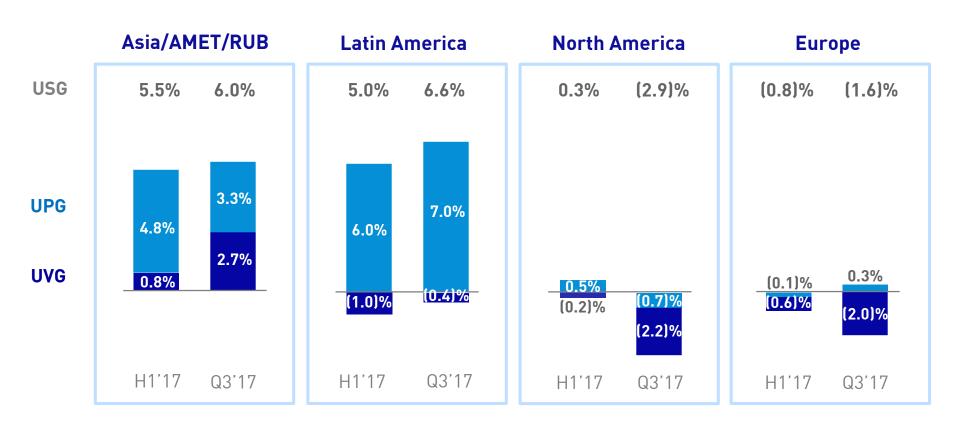


Most emerging market currencies stable or stronger vs. the USD

# **Q3** category performance



# **Q3** regional performance



# 2017 full year outlook

☐ Underlying sales growth within the 3-5% range

☐ Underlying operating margin up at least 100bps

□ Strong cash flow

# **Accelerating Connected 4 Growth: good progress**

# Simpler, faster organisation

- Country category business teams fully in place
- Foods & Refreshment integration on track

#### 20% underlying operating margin

• Savings programmes ZBB and 5-S – faster than planned

## Accelerated portfolio evolution

- Accelerated M&A –9 acquisitions in the last 12 months
- Spreads sale or de-merger on track
- Legal structure review progressing well

#### Increased leverage & returns

- Share buy-back €4bn completed of €5bn programme
- Dividend raised by 12%

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